



Civil Service Employee Assistance Service (CSEAS)



Annual Report 2005

The CSEAS is an independent, confidential support service co-ordinated by the Dept of Finance.

Mission Statement

To offer a quality resource and support service for all staff which positively affects both individual health and well-being, and organisational effectiveness.

Key features of the CSEAS

Counselling/Referral Service for all serving and retired staff
Advisory service for managers/supervisors
Information Resource
Raising Health Awareness

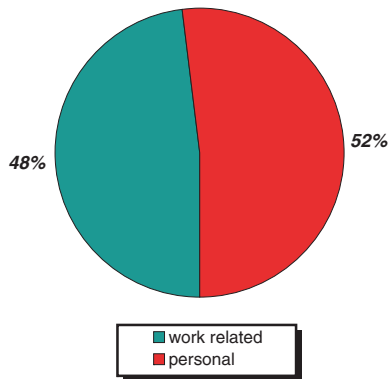
EAS staff work to a code of practice and are members of the Employee Assistance Professional Association (EAPA Ireland)

Professional standards apply in relation to confidentiality

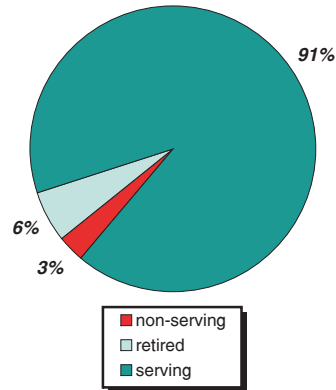
In 2005, 7,485 contacts were made with the CEAS. Of this number, 2,906 people sought assistance with either work-related or personal issues. Around 4,579 information queries were dealt with by the CEAS in 2005.

Casework

Breakdown of casework



Casework - category of clients



The Employee Assistance Service is a work based support service designed to assist employees in managing work and life issues.

The civil service has put in place a range of support services for staff of which the Employee Assistance Service is an important element. At a time of change, not only in our organisation, but also in our society and in our institutions, the Employee Assistance Service has a particularly important role to play.

On the publication of the 2005 Annual Report, I wish to thank the Employee Assistance Officers for their dedication and commitment to providing a high quality support service for staff.

Breda Scanlan
Assistance Principal
Department of Finance

I am pleased to present the Annual Report of the Employee Assistance Service for 2005, a busy year, dominated for many Civil Servants by changes promised and changes generated by Decentralisation.

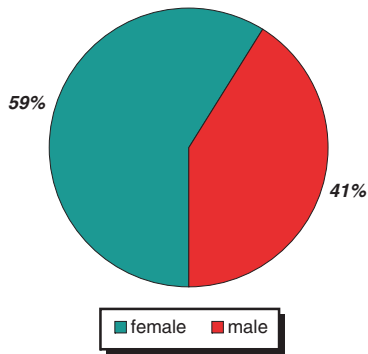
During the year the EAS helped many to find solutions to their concerns and difficulties, assisted others to cope better with the challenges that life brought them and acted as support to others when needed.

Employee Assistance Officers continued to avail of ongoing training and professional development in their quest for excellence, e.g. training in Mediation, Brief Therapy, Addiction, Suicide Prevention, Grief Counselling and Couple Counselling skills was pursued. We maintained our affiliation to the Employee Assistance Professionals Association (EAPA) and continued to avail of training provided by that body. In 2005 four EAOs completed the Diploma in EAP presented jointly by EAPA and University College Galway.

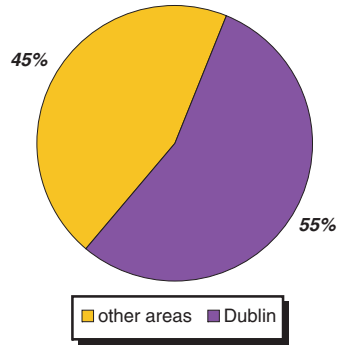
Dick Beamish
Chairperson
Employee Assistance Service Network

Casework

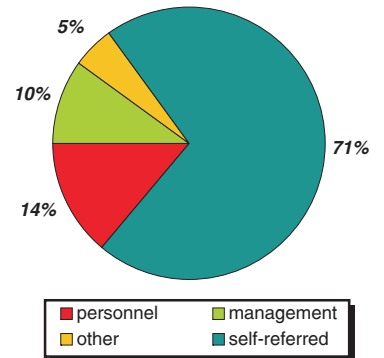
Clients by gender



Clients by location

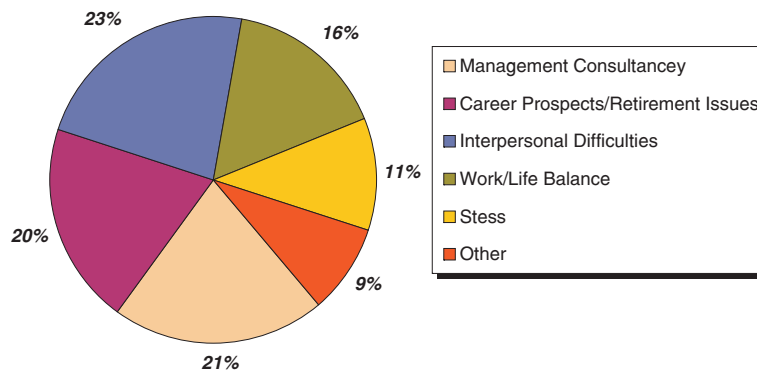


Clients by referral source

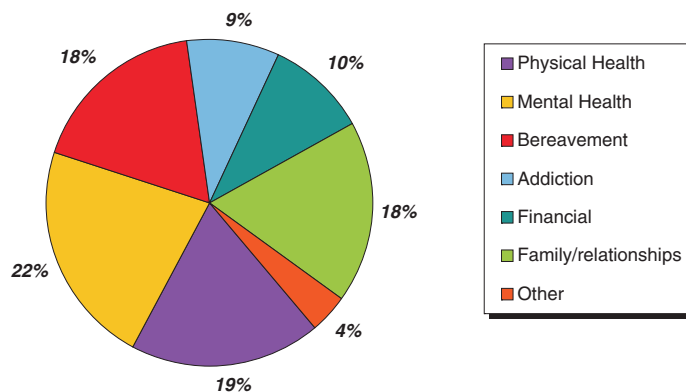


Work-related or personal, the CSEAS provides a confidential, non-judgemental and safe environment where the options to resolve issues can be explored. The CEAS provides staff with information, advice, support, counselling/referral and where appropriate, liases with outside agencies.

Work related issues



Personal Issues



**Agriculture and Food
Talmhaíochta agus Bia**



Dublin:
Catherine Fagan
Tel: 01 6072139
Mobile: 086 8141629
e-mail: catherine.fagan@agriculture.gov.ie



Waterford:
Brid Gooney
Tel: 053 63479
Mobile: 087 2324014
e-mail: brid.gooney@agriculture.gov.ie



Mayo:
Ann Jordan
Tel: 09490 21536
Mobile: 086 8098500
e-mail: annie.jordan@agriculture.gov.ie

Cork, Limerick and Kerry Offices:
Dick Beamish (see CSO entry for details)

**Arts, Sport and Tourism
Ealaíon, Spóirt agus Turasoireachta**

Brian Hennessy (see D/Defence entry for details)

**Communications, Marine and Natural Resources
Cumarsáide, Mara agus Acmhaintí Náúúrtha**



Margaret Breen
Tel: 01 6782185
Mobile: 087 6296096
e-mail: margaret.breen@demmr.ie

**Community Rural and Gaeltacht Affairs
Gnóthaí Pobail, Tuaithe agus Gaeltachta**

Eimer Harding (see D/Finance entry for details)



**Courts Service
An tSeirbhís Chuirteanna**

Deirdre Maye
Mobile: 087 2267641
e-mail: deirdremaye@courts.ie

**Finance
Airgeadais**



Mary McLarney
Tel: 01 6613184
e-mail: mary.mclarney@finance.gov.ie

Eimer Harding
Tel: 01 6613762
Mobile: 087 2198858
e-mail: eimer.harding@finance.gov.ie

**Foreign Affairs
Gnóthaí Eachtrachta**



Una Meahan
Tel: 01 4082377
Mobile: 087 2347027
e-mail: una.meehan@dfa.ie

**Health and Children
Sláinte agus Leanaí**

Antoinette Mahon
Tel: 01 6354298
Mobile: 086 8188752
e-mail: antoinette_mahon@health.irigov.ie

**Justice, Equality and Law Reform
Dlí agus Cirt, Comhionannais agus Athchóirithe Dlí**



Pamela Holland
Tel: 01 6612440
Mobile: 087 2384308
e-mail: pbholland@justice.ie



Terry Torphy
Tel: 01 6785184
Mobile: 087 2904454
e-mail: tmtorphy@justice.ie

**Social and Family Affairs
Gnóthaí and Family Affairs**



Dublin:
Peter Byrne
Tel: 01 6715103
Mobile: 087 2425135
e-mail: Peter.Byrne@welfare.ie



Mary Stefanazzi
Tel: 01 6732599
Mobile: 087 2308544
e-mail: mary.stefanazzi@welfare.ie

Limerick:
Geraldine Carey
Tel: 061 212261
Mobile: 087 2425136
e-mail: geraldine.carey@welfare.ie



Sligo:
Margaret Fagan
Tel: 071 9169984
Mobile: 087 2529709
e-mail: margaret.fagan@welfare.ie

**Transport
Iompair**

Brian Hennessy (see D/Defence for details)

**Central Statistics Office
Príomh-Oifig Staidrimh**



Cork:
Dick Beamish
Tel: 021 4535300
Mobile: 087 2450131
e-mail: dick.beamish@cso.ie

Dublin:
Antoinette Mahon (see D/Health and Children for details)

**Defence
An Roinn Cosanta**



Brian Hennessy
Tel: 01 8042206
Mobile: 087 2576935
e-mail: brianhennessy@transport.ie

**Education and Science
Oideachas agus Eolaíochta**



Bernie Moran
Tel: 01 8892342
Mobile: 087 2604517
e-mail: bernie_moran@education.ie

**Enterprise, Trade and Employment
Fiontar, Trádála agus Fostatochta**



Orla Ryan
Tel: 01 6614454
Mobile: 087 2772147
e-mail: orla_ryan@entemp.ie

**Environment Heritage and Local Government
Comhshaoil, Oidhreacht agus Rialtais Aitiúil**



Margaret Griffin
Tel: 01 8882313
Mobile: 087 6477158
e-mail: Margaret_griffin@environ.ie



Maureen Byrne
Tel: 01 8176436
Mobile: 087 6856041
e-mail: maureen.byrne@valoff.ie

**Office of Public Works
Oifig na hOibreacha Poiblí**



Lorus Collum
Tel: 01 6613143
Mobile: 087 2314542
e-mail: lorus.collum@opw.ie



Eileen Maher
Tel: 056 7772651
Mobile: 086 8258718
e-mail: eileen.maher@opw.ie

**Revenue
Coimisinéirí Ioncaim**



Damian Davy
Tel: 01 8873982
Mobile: 087 2505405
e-mail: ddavy@revenue.ie



Kevin Farrell
Tel: 01 8873981
Mobile: 087 2602833
e-mail: kfarrell@revenue.ie



Triona King
Tel: 01 8873983
Mobile: 087 2602832
e-mail: tking@revenue.ie



Aidan Newman
Tel: 01 8873984
Mobile: 087 2557654
e-mail: anewman@revenue.ie



Yolande O'Leary
Tel: 061 410502
e-mail: yoleary@revenue.ie

Valuation Office/Oifig Luachála
Department of the Taoiseach/Roinn an Taoisigh
Ags/Oifig an Ard-Aighne
DPP/Stiúthóra Ionchúiseamh Poiblí
State Laboratory/an tSaotharlann Stáit
President's Establishment/Áras an Uachtaráin

Maureen Byrne
(see D/Environment,
Heritage and Local Government for details)

Chief State Solicitors Office
An Príomh-Aturnae Stáit

Comptroller and Auditor General
An tArd-Reachtaire Cuntas agus Ciste

Damian Davy
Kevin Farrell
Triona King
Aidan Newman
(see Revenue for details)

Public Appointments Service
An tSeirbhís um Cheapacháin Poiblí

Commission for Public Service Appointments
An Coimisiún um Cheapacháin Seirbhíse Poiblí

Ombudsman's Office
Oifig an Ombudsman

Antoinette Mahon (see D/Health and Children for details)

Public Appointments Service
An tSeirbhís um Cheapacháin Poiblí

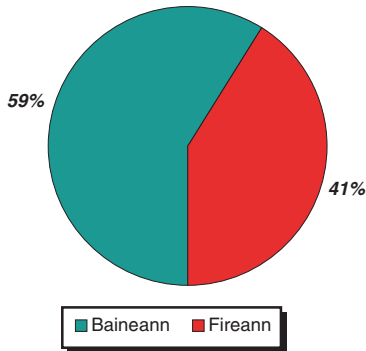
Commission for Public Service Appointments
An Coimisiún um Cheapacháin Seirbhíse Poiblí

Houses of the Oireachtas
Títhe an Oireachtais

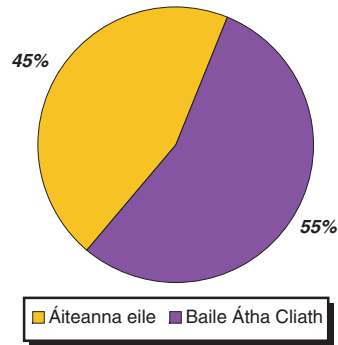
Bernie Moran (see D/Education and Science for details)

Casework

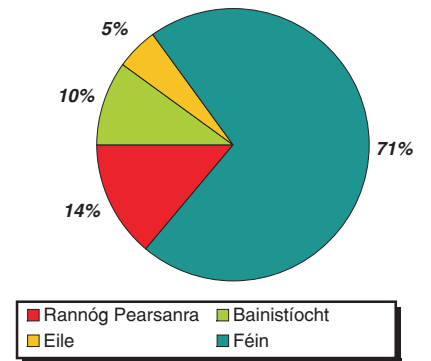
Cineál



Suíomh

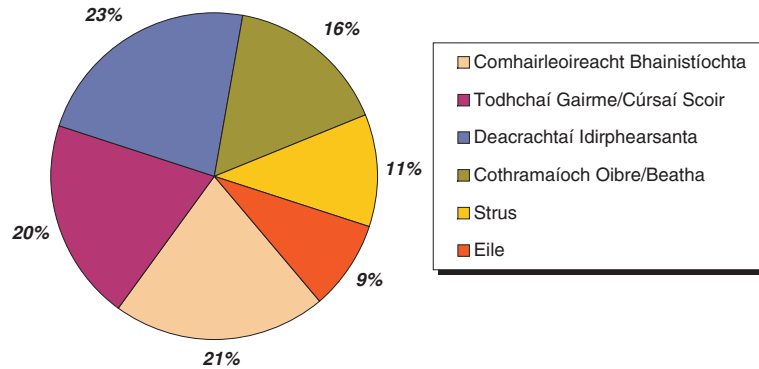


Foinse Thionscnaimh

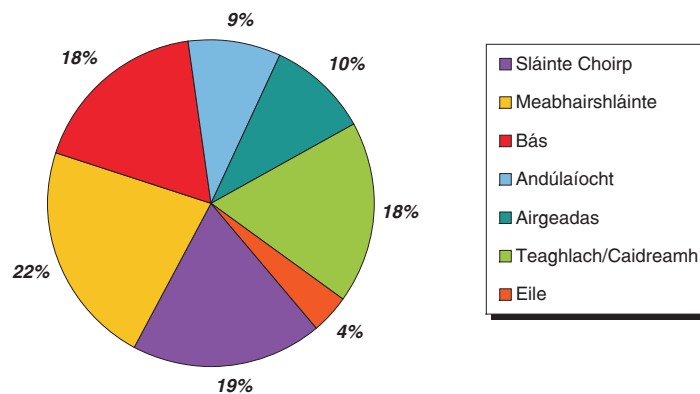


Cuireann Seirbhís Chúraim do Fhostaithe na Státseirbhíse na deiseanna ar fáil le leas a bhaint as na slite is fearr chun deacrachtaí a réiteach, cibé faidhb oibre nó faidhb pearsanta. Bheireann an tSeirbhís Chúraim eolas, moladh, tacaíocht agus comhairliú don bhfoireann oibre agus déantar teangmháil le h-áiseanna lasmuigh mar is cuí.

Cúrsaí Oibre

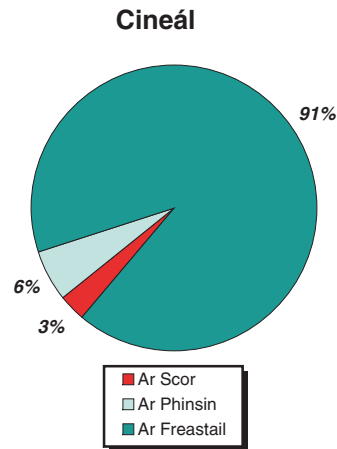
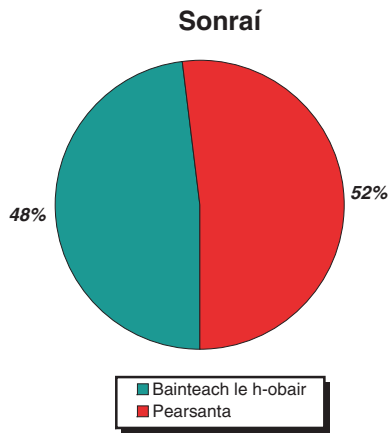


Cúrsaí Pearsanta



I rith na bliana 2005, rinneadh 7,485 daoine teagmháil leis an Seirbhís Chúnamh. Bhí 2,906 díobhsan ag lorg cúnamh i dtaobh cúrsaí oibre nó faidhbeanna pearsanta. DO fhreagair an tSeirbhís Chúnamh 4,579 iarrtais ag lorg eolais le linn 2005.

Cásobair



Is seirbhís tacaíochta í an Seirbhís Chúraim atá bunaithe san obair chun cabhrú le fostaithe chun a gcuid deacrachtaí sa áit oibre nó sa saol a láimhseáil.

Tá réimse leathan de sheirbhísí tacaíochta do bhaill forine curtha ar fáil ag an Státseirbhís, agus is cuid tábhachtach di an tSeirbhís Chúraim do Fhostaithe. In aois nua seo na n-athruithe móra, ní h-amhain inár n-eagraíocht féin, ach sa saol mór agus inár mbunstructúr freisin, tá páirt fíor-thabachtach le h-imirt ag an Seirbhís Chúraim.

Ar ócáid seo foilsithe na Blian-Tuairisce, is mian liom mo bhuíochas a ghabháil le hOifigh na Seirbhíse Cúnamh uile de bharr a ndíograis agus a ndúthrachta chun seirbhís tacaíochta thar barr a thairiscint don bhfoireann oibre.

Breda Scanlan
Príomhoifigeach
An Roinn Airgeadais

Tá áthas orm Blian-Tuairisc na Seirbhíse Cúraim do Fhostaithe sa Státseirbhís a sheoladh i gcóir 2005, bliain a bhí an-ghnóthach agus a thug dúshlán do cuid mhaith Státseirbhísí ó thaobh na n-athruithe a gealladh agus ó thaobh na n-athruithe a chothaigh an Dílárú.

I rith na bliana, thug an tSeirbhís Chúraim comhairle do roinnt mhaith daoine chun a gcuid faibhbeanna agus a ndeacrachtaí a réiteach; chabhaigh siad le roinnt mhaith eile chun deighleáil le dúshlán an tsaoil; agus thacaigh siad le daoine eile de réir mar ba ghá leis.

Lean na hOifigh Chúraim ar aghaidh le síor-thraenáil agus forbairt gairme ar thóir an fhiúntais, mar shampla, chuaigh siad faoi thraenáil san Eadarbheartaíocht, sa Ghearr-Chúram, sa Chraos, sa Frith-féinmharú, sa Chomhairliú Bhróin agus i gComhairliú Lánúin. Ghlacamar arís lenár gcomhpháirtíocht i gCumann na Saoithe um Chúram do Fhostaithe agus bhaineamar leas as oiliúnt ón gcumann sin. Sa bhliain 2005, ghnóthaigh ceathrar Oifigh Chúraim an Diplóma sa Saoíocht um Chúram do Fhostaithe a bhronnann an Cumann i dteannta le hOllscoil na Gaillimhe.

Risteard Ó Béimís,
Cathaoirleach
Coiste Oibre na Seirbhíse Cúnamh do Fhostaithe



Seirbhís Chúnaimh d'fhostaithe na Státseirbhíse (SCFS)



Blian-Tuairisc 2005

Is seirbhís neamhspleách tacaíochta faoi dhiscréid í an tSeirbhís Chúraithe do Fhostaithe na Státseirbhíse atá faoi chomhordú na Roinne Airgeadais.)

Ráiteas Ár Misin

Áis agus seirbhís tacaíochta den scoth a sholáthar do gach ball foirne chun leasa a shláinte, chun fónaimh an aonaráin agus chuig éifeacht an chórais.

Príomh-ghnéithe na Seirbhíse Chúnaimh

Seirbhís molta agus treoirithe i gcóir gach fostaí, cibé san áit oibre fós nó éirithe as

Seirbhís chomhairle do bhainisteoirí agus maoir

Áis eolais a chur ar fáil

Fios ar chúrsaí sláinte a chothú

Claíonn foireann na Seirbhíse Cúnta le cód oibre agus is baill iad de Chumann Cúraithe

Ghairmiúil do Fhostaithe. Baineann caighdeán phroifisiúnta le rúndacht.